4   a set of communications servers coupled to the set of

5   switches for receiving the set of incoming call signals, each

6   communications server being coupled to a network and containing a

7   message processing resource configured to process a received audio

8   message into a digital representation;

9   where a switch in the set of switches redirects an incoming call

10   signal from a first communications server to a second

11   communications server if a first condition occurs.

1   20. (New) The system of claim 19, where the first condition

2   occurs if the first communications server sends a rejection signal

3   to the switch.

1   21. (New) The system of claim 19, where the first condition

2   occurs if the first communications server is unable to process the

3   incoming call signal.

1   22. (New) The system of claim 19, where the incoming call signal

2   signals an incoming call and the first condition occurs if the

3   first communications server is unable to process the incoming

4   call.

1   23. (New) The system of claim 19, further comprising a system

2   management unit for setting the first condition.

1   24. (New) The system of claim 19, further comprising a system

2   management unit, and the first condition occurs if the system

3   management unit determines that the second communications server

4   should receive the incoming call signal.

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1 25. (New) The system of claim 19, where the set of switches

2 includes a second switch, and the first communications server is

3 coupled to the switch and the second communications server is

4 coupled to the second switch.

1 26. (New) The system of claim 25, where the switch redirects the

2 incoming call signal to the second switch.

1 27. (New) The system of claim 19, where the incoming call signal

2 includes an inbound address and each communications server further

3 comprises a trunk line interface to extract the inbound address

4 and the message processing resource is further configured to

5 determine, based on the inbound address, a user account and a

6 destination on a packet switched network and send the digital

7 representation to the destination.

1 28. (New) The system of claim 27, where the inbound address is a

2 circuit destination address.

1 29. (New) The system of claim 27, where the message processing

2 resource is further configured to validate the inbound address.

1 30. (New) The system of claim 19, where the audio message is a

2 facsimile message and the digital representation of the audio

3 message is a graphics file.

1 31. (New) The system of claim 19, where the message processing

2 resource further comprises a processor to:

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3   determine if the audio message contains a facsimile message

4   or a voice message; and,

5   digitize the audio message if the audio message contains the

6   voice message and receive the facsimile message if the audio

7   message contains the facsimile message.

1   32.   (New)   A method comprising:

2   receiving a first incoming call signal destined for a first

3   communications server for processing of an audio message into a

4   digital representation;

5   determining if a first condition has occurred;

6   redirecting the first incoming call signal from the first

7   communications server to a second communications server based on

8   the determining of the first condition.

1   33.   (New)   The method of claim 32, where determining the first

2   condition includes determining that the first communications

3   server sends a rejection signal.

1   34.   (New)   The method of claim 32, where determining the first

2   condition includes determining that the first communications

3   server is unable to process the incoming call signal.

1   35.   (New)   The method of claim 32, where the incoming call signal

2   signals an incoming call and determining the first condition

3   includes determining that the first communications server is

4   unable to process the incoming call.

1 36. (New) The method of claim 32, where determining the first

2 condition includes determining that a system management unit

3 selects the second communications server for receiving the

4 incoming call signal.

1 37. (New) The method of claim 32, where redirecting the first

2 incoming call signal includes using a switch to redirect the first

3 incoming signal from the first communication server to the second

4 communication server.

1 38. (New) The method of claim 31, where the incoming call signal

2 includes an inbound address and the method further including:

3   extracting the inbound address;

4   determining, based on the inbound address, a user account and

5 a destination on a packet switched network; and,

6   sending the digital representation to the destination.

1 39. (New) The method of claim 38, where the inbound address is a

2 circuit destination address.

1 40. (New) The method of claim 38, further including validating

2 the inbound address.

1 41. (New) The method of claim 32, where the audio message is a

2 facsimile message and the digital representation of the audio

3 message is a graphics file.

1 42. (New) The method of claim 32, further including:

2   determining if the audio message contains a facsimile message

3   or a voice message; and,

4   digitizing the audio message if the audio message contains

5   the voice message and receiving the facsimile message if the audio

6   message contains the facsimile message.